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THOMPSON BENNETT (1912 - 2004) VINCENT T. EARLY (1922 - 2001) JOSEPH J. BURGIE (1926 - 1992)

October 22, 2007

Brian McNeil, Executive Secretary Arizona Corporation Commission Telecommunications Division 1200 West Washington Phoenix, AZ 85007

RE:

Total Call International, Inc.

Docket No. T-04004A-01-0259

Dear Mr. McNeil:

Enclosed please find an original and thirteen (13) copies of the above-referenced company's Response to Complaint and Petition for Show Cause.

Should you have any questions concerning this filing, please contact the undersigned.

Very truly yours,

Patrick D. Crocker

PDC/tld

EARLY, LENNON, CROCKER & BARTOSIEWICZ, P.L.C.

Arizona Corporation Commission

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#### BEFORE THE ARIZONA CORPORATION COMMISSION

STAFF of the Utilities Division,

DOCKET NO. T-04004A-01-0259

Complainant,

RESPONSE TO COMPLAINT AND PETITION FOR ORDER TO SHOW CAUSE

TOTAL CALL INTERNATIONAL, INC.

Respondent.

### RESPONSE TO COMPLAINT AND PETITION FOR SHOW CAUSE

We are the attorneys for Total Call International, Inc. ("Total Call"). On behalf of Total Call, we file this Response to Complaint and Petition for Order to Show Cause, stating as follows:

### **JURISDICTION**

1. Total Call admits paragraph 1.

### **FACTUAL BACKGROUND**

- 2. Total Call neither admits nor denies the allegations contained in paragraph 2.
- 3. Total Call admits paragraph 3.
- 4. Total Call neither admits nor denies allegations raised in paragraph 4.
- 5. Total Call admits paragraph 5.
- 6. Total Call neither admits nor denies paragraph 6.
- 7. Total Call neither admits nor denies paragraph 7.
- 8. Total Call neither admits nor denies allegations contained in paragraph 8, excepting that Total Call admits that it has attempted and continues to attempt to procure a company willing to issue the required bond.
  - 9. Total Call admits paragraph 9.

VS.

- 10. Total call admits paragraph 10.
- 11. Total Call neither admits nor denies allegations set forth in Paragraph 11.
- 12. Total Call admits allegations set forth in Paragraph 12.

### **CONCLUSION AND RECOMMENDATION**

- 13. We believe the original bond requirement should not be imposed upon Total Call at this time for the following reasons:
  - (1) Total Call's current financial condition does not justify the filing of a bond. We have included Total Call's most recent financial statements under seal in support of this averment as Exhibit A.
  - (2) The original purpose of the bond was to protect the end users of Arizona from unscrupulous carriers. Total Call's treatment of end users does not support the imposition of a bond at this time. As indicated by the Staff, no complaint, inquiry, or opinion have been filed against Total Call in Arizona since receiving authority to provide service in 2001. Total Call's exemplary record over the past 6 years demonstrates that it treats Arizona customer with the highest degree of care.

WHEREFOR, Total Call respectfully requests that the Commission cancel the performance bond requirement, or in the alternative, allow for Total Call to substitute a sight draft Letter of Credit for such performance bond requirement.

Dated: 10/22/07

Total Call International, Inc.

By:

Patrick D. Crocker

Early, Lennon, Crocker & Bartosiewicz, P.L.C.

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### EXHIBIT A

### TOTAL CALL INTERNATIONAL, INC. BALANCE SHEET - Unaudited AT JULY 31, 2007

#### ASSETS

CURRENT ASSETS	
Cash and cash equivalents	<b>\$ 1</b> ,663,386
Accounts receivable, less allowances	\$ 15,099,656
Inventory	\$ 4,064
Deposits	\$ 370,238
Prepaid Expenses	\$ 511,286
Deferred Tax Assets	\$ 799,124
Accrued Interest Income	\$ 15,336
Total Current Assets	\$18,463,089
PROPERTY, PLANT, AND EQUIPMENT	
Leasehold Improvements	<b>\$ 414</b> ,188
Office Furniture & Equipment	\$ 680,096
Computer Equipment	\$ 893,773
Switching Equipment	\$ 2,456,000
Software	\$ 2,610,012
Total Fixed Assets	\$ 7,054,071
Less: Accumulated Depreciation/Amortization	\$ (4,861,03 <u>6)</u>
Net Property, Plant, and Equipment	\$ 2,193,035
OTHER ASSETS	
Opex Acquisition	\$ 7,060,583
Note Receivable	\$ 3,664,546
Due from Affiliates	<b>\$</b> 4,506,707 <b>\$</b> 15,231,836
TOTAL ASSETS	\$35,887,959
LIABILITIES AND STOCKHOLDERS' EQUITY	
CURRENT LIABILITIES	
Accounts Payable	\$ 11,608,082
Accrued Liabilities	\$ 5,812,812
Deferred Revenue	<b>\$</b> 18,096,918
Total Current Liabilities	\$35,517,813
LONG TERM LIABILITIES	
Software Loan	\$ 172,000
TOTAL LIABILITIES	<b>\$</b> 35,689,813
STOCKHOLDERS' EQUITY	40.045
Common Stock	\$ 18,045 * 144,020
Additional Paid In Capital	\$ 144,830 \$ (700,000)
Treasury Stock	\$ (700,000) \$ 735,074
Retained Earnings	\$ 735,271
Total Equity	\$ 198,146
TOTAL LIADII ITIES AND STOCKHOLDEDS! FOLISTY	\$35,887,959
TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY	\$33,007,338

# TOTAL CALL INTERNATIONAL, INC. INCOME STATEMENT - Unaudited FOR SEVEN MONTHS ENDED JULY 31, 2007

OPERATING REVENUES		
Prepaid Cards	\$	84,463,078
Long Distance Services	\$	5,661,230
Wholesale	\$	206,701
Total operating revenues	\$	90,331,009
OPERATING EXPENSES		
Carrier costs	\$	83,271,535
Card printing	\$	173,225
Depreciation and amortization	\$	563,231
General and administrative	\$ \$ \$	5,022,799
Sales and marketing	\$	1,234,379
Bad debts expense	\$	201,313
Total operating expenses	\$	90,466,481
NET ORDINARY INCOME	\$	(135,472)
OTHER INCOME AND (EXPENSES)		
Interest Income	\$	263,966
Interest Expense	\$	(24,452)
NET INCOME BEFORE TAXES	\$	104,043
		<b>.</b>
RETAINED DEFICIT, beginning of year	_	\$631,229
Add: Net Income		104,043
RETAINED DEFICIT, end of year	-	\$735,271

### TOTAL CALL INTERNATIONAL, INC. BALANCE SHEET - Unaudited AT DECEMBER 31, 2006

#### ASSETS

CURRENT ASSETS Cash and cash equivalents Accounts receivable, less allowances Inventory Due from Others Deposits Prepaid Expenses Deferred Tax Assets Accrued Interest Income Total Current Assets	\$ 7,481,923 \$ 15,708,039 \$ 4,064 \$ 1,128,083 \$ 399,067 \$ 602,037 \$ 799,124 \$ 39,508 \$ 26,161,845
PROPERTY, PLANT, AND EQUIPMENT Leasehold Improvements Office Furniture & Equipment Computer Equipment Switching Equipment Software Total Fixed Assets Less: Accumulated Depreciation/Amortization Net Property, Plant, and Equipment	\$ 414,188 \$ 597,082 \$ 827,761 \$ 2,442,110 \$ 2,459,430 \$ 6,740,571 \$ (4,297,805) \$ 2,442,766
OTHER ASSETS Opex Acquisition	\$ 89,147
Note Receivable	\$ 3,607,324
TOTAL ASSETS	\$32,301,081
LIABILITIES AND STOCKHOLDERS' EQUITY	
CURRENT LIABILITIES Accounts Payable Accrued Liabilities Deferred Revenue Total Current Liabilities	\$ 10,936,362 \$ 2,118,050 \$ 18,868,517 \$31,922,929
LONG TERM LIABILITIES Software Loan	\$ 284,048
TOTAL LIABILITIES	\$32,206,977
STOCKHOLDERS' EQUITY Common Stock Additional Paid In Capital Treasury Stock Retained Earnings Total Equity	\$ 18,045 \$ 144,830 \$ (700,000) \$ 631,229 \$ 94,104
TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY	\$32,301,081

## TOTAL CALL INTERNATIONAL, INC. INCOME STATEMENT - Unaudited FOR PERIOD ENDED DECEMBER 31, 2006

OPERATING REVENUES		
Prepaid Cards	\$	128,625,202
Long Distance Services	\$	11,175,503
Wholesale	\$	510,214
Total operating revenues	\$	140,310,919
OPERATING EXPENSES		
Carrier costs	\$	125,508,542
Card printing	\$	963,673
Depreciation and amortization	\$	989,829
General and administrative	\$ \$ \$ \$	9,345,267
Sales and marketing	\$	2,330,810
Bad debts expense	· \$	368,017
Total operating expenses	\$	139,506,138
NET ORDINARY INCOME	\$	804,782
OTHER INCOME AND (EXPENSES) Interest Income	\$	659,833
The est moone	·	
NET INCOME BEFORE TAXES	\$	1,464,615
RETAINED DEFICIT, beginning of year		(\$833,386)
Add: Net Income	<u>\$</u>	1,464,615
RETAINED DEFICIT, end of year		\$631,229